



The New York State Department of Financial Services (DFS) recently [issued guidance](#) stating that Health care providers should not charge members additional fees for items such as personal protective equipment (PPE). DFS expects New York care providers to refund any of these charges paid by the member that were more than the member's financial responsibility on a claim.

If you have questions, please contact provider services at 1-800-822-5353.

Thank you!

Dental Benefit Providers, Inc., A UnitedHealthcare Company